

Feb 2010

To,  
Shri Bali, Chief Post Master General,  
Maharashtra Circle,  
Mumbai 400001

**Monthly Payment of Pension and Arrears.**

Dear Sir,

All India Central Government Pensioners Association was established by pensioners from then P&T Department during 1947. The association has over 75 branches all over India. Pimprichinchwad branch is one of the said branches. Members of the association from this branch feel harassed and given unbearable treatment in disbursement of monthly pension and other dues. Disbursement procedure is lengthy and needs more than one visit to the post offices in the area of Pimprichinchwad City. Many of the pensioners are over 70 years old and stay alone (Pensioner and spouse) and it is highly torturing to make frequent visits to post office.

Local authorities when contacted explained the procedure. Local post offices have no provision for holding cash to the extent that all the pensioners are paid on last day of the month. Hence demand for cash is prepared on day to day basis and collected from Postal treasury at Pune. Hence, pensioners have to fill in cash withdrawal slip in the morning. After this demand for cash is prepared and cash is collected in the afternoon. Full requirement of cash is generally not met. Disbursement of cash to pensioners starts in the afternoon. If cash collected is less than requirement, pensioner is advised to come on next working day. Some of the pensioners do desire to wait till cash is collected have no seating arrangement or waiting place. Local postal authorities also brought out that vehicle used for cash transport is used only once in a day.

Pensioners have brought out some irregularities to the notice of the association. Cash withdrawal slip remains with local postal staff for a long time and in some cases for days before physical disbursement. This may give an opportunity for fraud. Postal staff asks pensioners to find their respective file from a bunch kept, take it to the Post Master for verification and signature, bring it to cashier for his/her entry and keep it back in the heap from where collected.

Association suggests that pension could be paid through banks. Every pensioner should be asked to submit his/her details of bank account and postal authorities should deposit the pension and other dues in respective branch of the bank. This would make it easier for a pensioner to get his pension on time. This will also reduce burden on local postal offices.

Association hopes that your good self would find a solution and give solace to elders.

Yours Faithfully,